

# Reddaway Service Portfolio

## NEXT-DAY & REGIONAL

Delivering confidence with on-time, claim-free service.



## CALIFORNIA SERVICE

As the most comprehensive California shipping provider, Reddaway is your West Coast connection to the Golden State. Whether you're shipping inbound, outbound or within California, you get the same dependable service Reddaway is known for:



- 16 California service centers
- More next-day lanes
- Professional Company Drivers
- Intra-state service, including intra-terminal delivery
- Service to and from California's major ports
- California Trucking Association Fleet Safety Award winner

## GUARANTEED & EXPEDITED

Increase your supply chain effectiveness when you select from our wide range of service options:



- Guaranteed Window delivery
- Guaranteed before 9:00 a.m. delivery
- Guaranteed before noon delivery
- Guaranteed before 3:30 p.m. delivery
- Expedited options
- Guaranteed Friday to Monday service
- 99% on-time service

## CROSS-BORDER (CANADA)

Comprehensive Canadian coverage and cross-border expertise. Reddaway has the experience, network, and equipment to make your Canada supply chain run smoothly.



## OCEAN SERVICES

Our best-in-class ocean services offer a single point of contact/single invoice for trans-ocean and inter-island service.



- Hawaii service sets sail twice a week from the port of Long Beach (Wed. and Sat.)
- Alaska service delivers between the Port of Tacoma, WA to your customers' Alaskan doorstep with two weekly sailings

## SPECIALIZED SOLUTIONS

Reddaway delivers transportation solutions to keep your supply chain running on schedule. Our wide range of specialized solutions include:



- Consolidation & Distribution
- Intra-Metro
- Industry Expertise
  - 3PL/Transportation Management
  - Associations
  - Chemical/Hazardous Materials
  - Government
  - Retail
  - Custom Projects
- Freeze Protection

## TRUCKLOAD

We provide a full range of volume and truckload services. Take advantage of full truckloads as well as trailer space on backhaul lanes throughout our extensive coverage area.



## INTER-REGIONAL (for national coverage)

Working with the best-in-class sister carriers Holland, New Penn and Reddaway, you'll have access to a seamless network of service centers located across North America that connect West to East.



Quest for Quality Award winner in the Regional LTL and Expedited categories for multiple years



Committed to environmental sustainability

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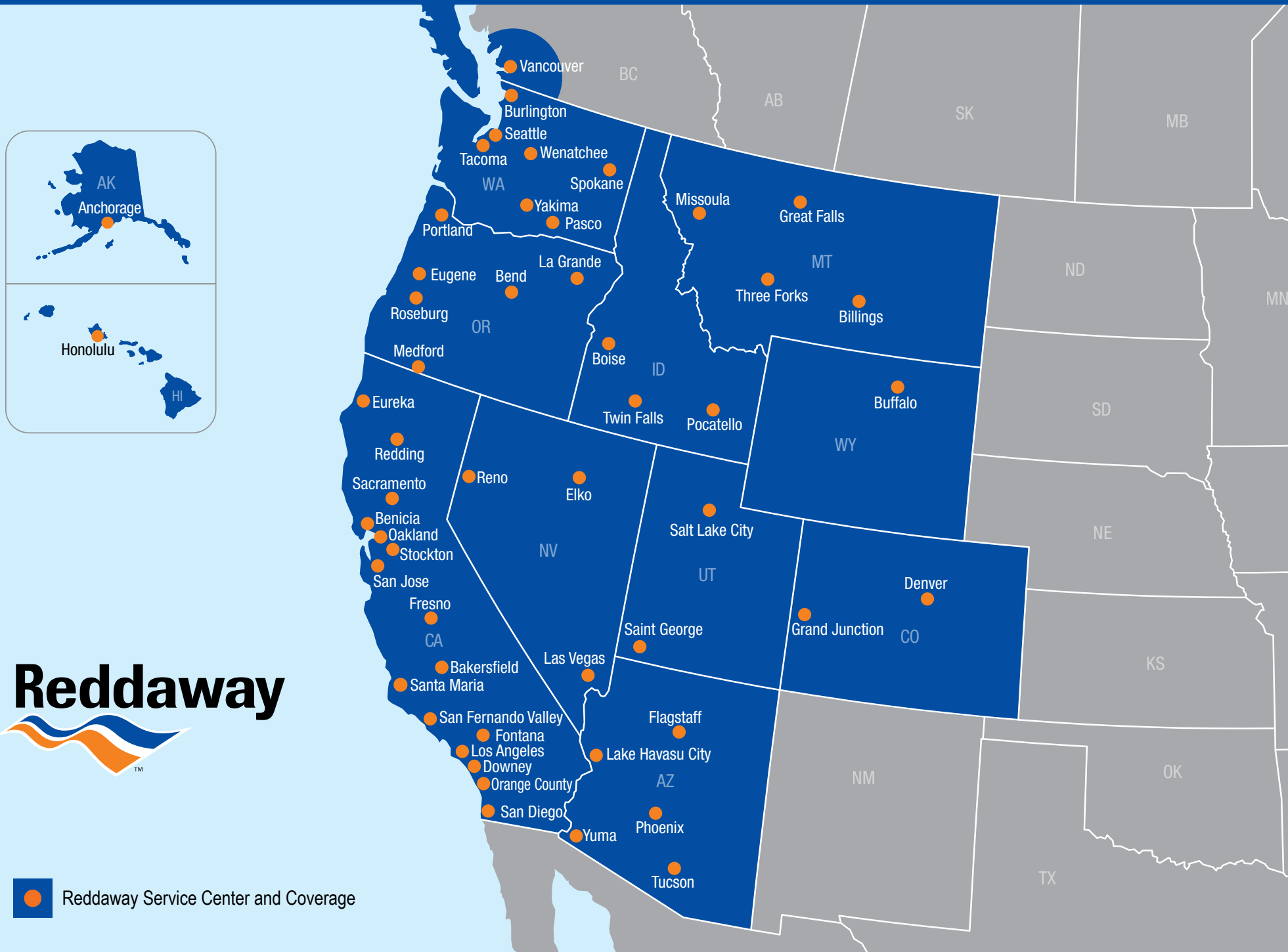
**regional expertise:** leaders in **next-day** delivery | **quality** handling | **on-time** performance



## Leaders in Next-Day Delivery



# Regional Service – Next-Day Regional Expertise



## Driving your supply chain with superior next-day service



### BUILT FOR NEXT-DAY DELIVERY

Because of our intense focus on the western U.S. and Canada, Reddaway customers take advantage of a greater next-day reach. With the largest regional carrier footprint in the West, Reddaway is built for speed.



### DELIVERING 99% DAMAGE-FREE

With fewer damages, you get less disruptions to your supply chain, lower administrative costs and greater customer satisfaction.



### PROVIDING OVER 99% ON-TIME SERVICE

Our Guaranteed and Expedited options provide peace-of-mind assurance your shipment will arrive when needed. With quicker transit times, you get faster speed to market, quicker order-cycle times and lower inventory carrying costs.



### SUPERIOR CUSTOMER SERVICE

Our dedicated customer service team works hard to provide next-day solutions that meet your needs. We know the region, the shipping industry and what it takes to deliver exceptional service.

## How Reddaway Compares

Carrier	Lanes Measured	Lanes Served	Avg. Transit Standard	% Next-Day Lanes
<b>Reddaway</b>	<b>2,304</b>	<b>2,304</b>	<b>1.97</b>	<b>26.2%</b>
XPO Logistics	2,304	2,304	2.07	27.0%
Old Dominion	2,304	2,304	2.15	24.5%
UPS Freight	2,304	2,304	2.36	20.5%
Fedex Freight	2,304	2,304	2.73	0.0%
Estes Express Lines	2,304	2,304	2.75	20.7%
R&L Carriers	2,304	2,304	2.81	14.8%
Central Transport	2,304	2,304	3.09	12.1%
YRC Freight	2,304	2,304	3.25	2.2%
Saia	2,304	1,936	1.89	32.5%
Oak Harbor Freight Lines	2,304	1,444	1.82	38.8%
Central Freight Lines	2,304	1,392	3.02	17.3%
Roadrunner Transportation	2,304	599	3.47	0.0%
Dependable Highway Express	2,304	484	2.14	45.0%
Daylight Transport	2,304	342	2.09	33.0%

Standard transit times shown above were based on a September 2015 audit of competitor transit times for the 2,304 lanes between Reddaway service centers. Reddaway standard transit times and service options are available by using the Transit Time tool on [reddaway.com](http://reddaway.com).